**Detailed Work Breakdown Structure (WBS)**

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| **Level** | **Work Package** | **Description** |
| 1 | Project Management | Planning, Execution, Reporting, Closure |
| 2 | Requirements & Planning | Collect requirements, develop PMP, PID |
| 2 | Cloud Architecture Design | Define hybrid model, integration blueprint |
| 2 | Infrastructure Provisioning | Provision compute, storage, network layers |
| 3 | OSS/BSS Migration | Rehost OSS, Replatform BSS |
| 3 | CRM Migration | SaaS migration, M-PESA integration |
| 3 | Network Element Manager Migration | Lift & Shift with interface testing |
| 2 | Data Migration & Governance | Data mapping, transfer, cleansing |
| 2 | Security Implementation | IAM, encryption, firewalls, audits |
| 2 | Testing & Quality Assurance | UAT, performance, rollback testing |
| 2 | Training & Knowledge Transfer | Training guides, workshops, helpdesk prep |
| 2 | Handover & Closure | Final report, benefits review, lessons learned |